

Webforms Output: Core Standards Update Form
May 2010

Submitted 29 Apr 2010 17:18
FRM-D8, 88 (FRR-9E14)

* Please enter the name of your organisation and click search. Then please 'select' the name of your organisation and click continue below:

Organisation Name:

Chief Executive's Name:

Chief Executive's Email:

* Please select all of the Standards on which you would like to declare

- C04d
- C16
- C18

C4d

* C4d: Healthcare organisations keep patients, staff and visitors safe by having systems to ensure that medicines are handled safely and securely.

compliant

* Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

DPS has declared this standard not met since the 1 April 2008, this was as a result of the lack of a Pharmacist in post during the assessment year 2008-09. A number of areas of work had been delayed as a result of this vacancy including audits in respect to prescribing/ administrating of medicines. This work was due to have been completed by the end of the year, following the appointment of the Pharmacist allowing compliance to be achieved from the 1 May 2009. Following the successful appointment of the Pharmacist and their completion of a review of the outstanding work and planning and implementation of the required actions plans the timescale has been extended, additionally there have been significant capacity issues for the delivery of these action plans by the Prescribing Lead given the Pandemic Flu preparation. This work was completed by the 31 March 2010.

C16

* C16: Healthcare organisations make information available to patients and the public on their services, provide patients with suitable and accessible information on the care and treatment they receive and, where appropriate, inform patients on what to expect during treatment, care and after care.

compliant

* Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

DPS has declared this standard not met since the 1 April 2008, this was as a result of the lack of a trust wide, systematic process for the development and production of patient information. Further review and development of the detailed action plan to support compliance with this standard has led to this timescale being extended beyond the expected 30/09/09. This work has now been completed and processes agreed and implemented to ensure ongoing compliance.

C18

* C18: Healthcare organisations enable all members of the population to access services equally and offer choice in access to services and treatment equitably.

compliant

* Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

DPS has declared this standard not met since the 1 April 2008. Specific issues impacting on compliance include inconsistency in recording diversity data across services for those accessing services, different systems in place to record data; a combination of manual and electronic, limited examples of the systematic use of diversity data to support and influence service review and development at a local level within Provider. There has been an action plan in place to address these issues throughout the period of non compliance and a Patient Access Working Group overseeing this work. The resolution of some of the issues has remained a significant challenge and has led to this timescale being extended beyond the expected 30/6/09. This work has now been completed.